

Quality Policy

Statement

ORS Consulting is an independent advisory company providing industrial risk management services to our customers. Our fundamental vision is to contribute to a safer world by providing cutting edge risk management services. We are committed to the delivery of high-quality and to-the-point consultancy services.

It is our objective that to meet the above mission statement, our services are delivered to the highest quality and meet the expectations and requirements of our customers at all times.

Scope

This Quality Policy document applies and is made available to everyone at ORS Consulting, employees and equally our partners (subcontractors).

Directors, management and staff are all responsible for the implementation of this policy and following the requirements of the Quality Management System (QMS) as a way of promoting improvement.

Elements

Our Quality Policy and objectives are defined and driven by the following principles:

- Ensure that customer needs and expectations are understood and fulfilled at every stage of interaction and project execution;
- Drive continuous improvement and innovation for delivery of high-quality and to-the-point advisory services;
- Ensure that all projects are manned with the optimal team, considering required skill-set and experience;
- Empower a culture for experience transfer and accelerated competence development;
- Develop a leadership team that will unlock the potential of each individual, facilitate an efficient resource allocation process and ensure commitment to quality assurance processes;
- Have systems and processes in place to lead, direct and control our functions to achieve our mission statement.

We strive to be a leading and recognized provider of industrial risk management services. Through the use of these guiding principles, everyone in the company is accountable for working towards this goal.

We are committed to continually improving our Quality targets and performance through regular monitoring, review and feedback mechanisms.